



Built for NSQHS compliance

Smarter solutions for safer ambulance services



The National Safety and Quality Health Service (NSQHS) Standards Guide for Ambulance Health Services helps ambulance organisations align with Australia's national safety and quality benchmarks. It outlines how ambulance services can improve clinical care, reduce harm, and embed safety systems into everyday operations. The guide addresses:

- Clinical governance and leadership
- Partnering with consumers
- Medication safety and infection prevention
- Comprehensive care, especially for patients in transit
- Clinical communication and handover
- Organisational culture focused on continuous improvement

It is designed for ambulance providers to adapt the standards to out-of-hospital, time-critical care environments and to try to ensure patients receive safe, coordinated, and high-quality services.



How Cgov supports ambulance services with NSQHS compliance

Ambulance organisations face unique challenges in meeting the NSQHS Standards. Cgov can help with these challenges by automating, streamlining, and embedding compliance and quality into everyday operations.

Cgov's no-code, configurable solutions can directly support ambulance organisations in meeting the NSQHS Standards by:

Credentialing Solution

- Automating credentialing and training compliance across paramedics and staff, with real-time reporting and alerts

Quality Management Solutions (QMS)

- Centralising incident and risk reporting systems to meet governance, safety, and continuous improvement requirements
- Embedding feedback systems for patient experience and staff engagement to support consumer partnership and communication

Staff Health Records Solution

- Helping to streamline health records (e.g. for immunisation, fitness to practice, or mental health support), which supports workforce wellbeing and infection control.

Let's have a conversation

If you'd like to learn how Cgov can support your ambulance service, we'd be happy to connect.

Discover how our no-code platform supports ambulance services in delivering safer, high-quality care.



Scan the QR code
to get in touch with our team

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