

PracticeHub EOY 2024 Promotion

Terms and Conditions

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These terms and conditions (the **Terms**), as updated from time to time, are intended to govern the PracticeHub EOY 2024 promotion (the **Promotion**). The promoter of this Promotion is MyPracticeManual Pty Ltd ACN 150 460 129 trading as "PracticeHub" (**PracticeHub**). Participation in the Promotion is subject to these Terms.

Overview of the promotion

1. The Promotion is a promotional activity by which Eligible Entrants can receive up to 25% off implementation costs on a PracticeHub package (the **Promotion Benefit**) by signing up to PracticeHub in accordance with these Terms.
2. The PracticeHub packages include: Lite ; Standard ; Advanced ; or Premium. Eligible Entrants can email PracticeHub on support-practicehub@avant.org.au or call 1300 96 86 36 during office hours for more information on these packages.

Promotion period

3. The Promotion runs from 9:00am AEST, Tuesday 1st October to 5:00pm AEDT, Sunday 22nd December 2024 (the **Promotion Period**).

Eligibility criteria

4. The Promotion is only available to organisations that purchase PracticeHub (the Purchaser) and are not deemed ineligible in accordance with clauses 5 or 6 below (**Eligible Entrant**).
5. Existing PracticeHub customers are ineligible to enter this Promotion.
6. Directors, management and employees of PracticeHub and its associated entities, and immediate family of existing customers of each of these persons are ineligible to enter this Promotion.

Participation criteria

7. To participate in the Promotion, Eligible Entrants must sign up to PracticeHub within the Promotion Period.

Promotion benefit

8. Each Eligible Entrant that signs up to PracticeHub in accordance with clause 7 will receive the Promotion Benefit.
9. Promotion Benefits will be issued within 48 hours of attending the scheduled online consultation with PracticeHub.
10. A maximum of one Promotion Benefit per Eligible Entrant may be issued to any Eligible Entrant.
11. The Promotion Benefit will be delivered by email. The email address will be the one provided by the Eligible Entrant, PracticeHub will not be held responsible for undelivered Promotion Benefits and no replacement will be provided.

12. PracticeHub shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to direct or consequential loss), or for any personal injury suffered or sustained in connection with any Promotion Benefit, except for liability that cannot be excluded by law.
13. The Promotion Benefit is not exchangeable for cash or credit.

Other conditions

14. In participating in the Promotion, you acknowledge and agree as follows:
 - i. this offer excludes all other promotional offers;
 - ii. each Promotion Benefit must be taken as is and no compensation will be payable if an Eligible Purchaser is unable to use the Promotion Benefit as stated. It is a condition of accepting a Promotion Benefit that the Eligible Entrant accept the conditions of use of the Promotion Benefit;
 - iii. you will abide by the terms and conditions pertaining to use of the Promotion Benefit;
 - iv. lost, stolen, damaged or expired Promotion Benefits are not replaced nor refunded.
 - v. if for any reason any Promotion Benefit is not available it will be substituted with a promotional benefit of equal or greater value at PracticeHub's discretion.
15. PracticeHub reserves the right to change the offer conditions or end the offer at any time, acting reasonably and in the spirit of the promotion, without notice.
16. Personal information collected through this Promotion will be collected and used by the Promoter for the purpose of conducting this Promotion, providing its services (including marketing and promotion), conducting its business, communicating with you and complying with the law. This may require disclosure to third parties, including the Promoter's agents or third party service providers (**Purpose**).
17. By entering this Promotion, Eligible Purchasers consent to the use of their personal information for the Purpose, and that PracticeHub may contact them for future marketing and material purposes without payment. Eligible Purchasers agree that PracticeHub may use this information for that purpose.
18. Eligible Purchasers may access, change or update their personal information by emailing PracticeHub on support-practicehub@avant.org.au or by telephone at 1300 96 86 36 during office hours. A copy of PracticeHub's privacy policy is available at <https://avant.org.au/privacy-policy>. The privacy policy contains information about how individuals may access or correct personal information or make a privacy related complaint.